

CLIENT INFORMATION PACK

AN INTRODUCTION TO ONE STOP HIRE LTD



4TH EDITION | 2026

WHERE THE ANSWER **“YES”**
IS ALWAYS **YES**

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OVERVIEW

Tool & Equipment Hire, Plant Hire, Equipment Sales & Safety Training Services.

At One Stop Hire, we're more than equipment providers we're dedicated partners in your success. As the UK's fastest growing tool & plant hire company, we deliver high-quality, reliable solutions to meet your project's demands.

Our services cover everything from essential tools and plant equipment to specialised safety training, built around our core values: People Matter, Safety First, Personalised Service, and Eco Awareness.

With a nationwide presence and a tailored, personal, and customer-focused approach. We're here to support your projects every step of the way.

Our Story



OUR SECTORS

Construction



We supply equipment for a variety of construction projects in both the private and public sectors, including schools, hospitals, commercial buildings, and retail developments.

Facilities



Our FM clients benefit from our wide range of battery-powered and alloy access products for indoor work. We also provide a 24/7 service for emergency situations like floods, fires, and other urgent needs.

Events



This is a growing sector for One Stop hire. From large music festivals to Bonfire night local events we can supply everything an organiser needs.

Highways



Our highways are extensive and have diverse needs. We supply equipment for contracts like Smart Motorway upgrades, highway maintenance, local authority pothole repairs, and even new road and motorway construction.

Industrial



Our industrial customers include power stations, wind farms, petrochemical sites, and large motor manufacturing plants like Nissan and JLR.

Housebuilding



Housebuilding is now a strong sector for One Stop Hire. We supply equipment to house-builders who specialise in high-value homes, as well as large national developers working on rural and brownfield projects.

Infrastructure



We are proud to have supported major infrastructure projects, including the multi-billion-pound expansion of Manchester Airport and the Airport City development, which led to the opening of our Wythenshawe depot.

Civils



We supply a mass amount of equipment to civil engineering projects in both private and public sectors, specialising in housing, commercial and retail developments.

Utilities



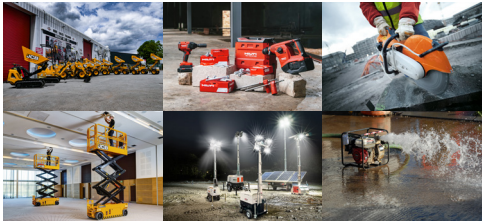
We partner with contractors to provide maintenance, upgrades, and services in the gas, electric, water, and telecom sectors, with a continually updated range of excavation, cable and gas detection, access, and safety equipment.

SUPPORTING A RANGE OF INDUSTRIES NATIONWIDE



OUR SERVICES

HIRE



SALES



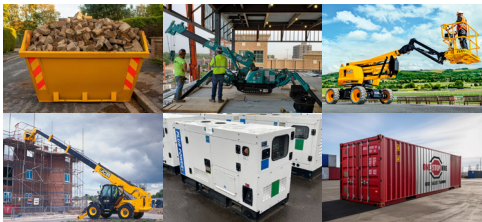
LIFTING



NON-MECH



TOTAL SOLUTIONS



TRAINING



WHERE THE ANSWER **“YES”**
IS ALWAYS **YES**

 **NATIONWIDE
COVERAGE**

 **PERSONALISED
SERVICE**

 **ONE POINT OF
CONTACT**

 **30 MINUTE
RESPONSE TIME**

 **SAME DAY
DELIVERY**

 **ENVIRONMENTAL
AWARENESS**



**NATIONWIDE COVERAGE
SAME DAY DELIVERY**



**30 MINUTE
RESPONSE TIME**



**PERSONALISED
SERVICE**



**ONE POINT OF
CONTACT**



**NATIONWIDE
COVERAGE**



**SAME DAY
DELIVERY**

RIGHT EQUIPMENT | RIGHT PLACE | RIGHT TIME

HIRE & SALES

TRAINING

NATIONAL@ONESTOPHIRE.COM

TRAINING@ONESTOPSAFETYTRAINING.COM

0808 178 9800

0808 168 6788



**CLICK TO VIEW ALL
HIRE DEPOTS**



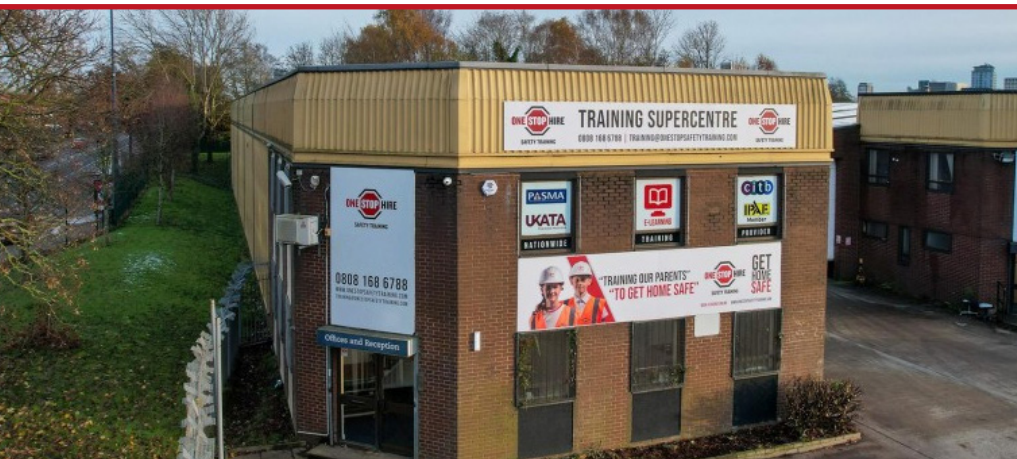
SAFETY TRAINING

One Stop Safety Training Ltd is a trusted UK based safety training provider with a strong track record of delivering accredited, high-quality training to the construction, trades and industrial sectors. Our mission is to simplify training by serving as a single, reliable partner for compliance, skills development and workforce safety.

We deliver a range of training courses across multiple locations and offer tailored services to support companies in achieving compliance, social value targets and operational efficiency.

Company Ownership

One Stop Safety Training is part of the services offered by One Stop Hire, which provides Hire, Sales, Lifting and Non-Mechanical Services across the UK.



TRAINING AVAILABLE...



PARTNER VENUES



ONLINE TRAINING



BLENDED LEARNING



ON-SITE TRAINING



**CLICK TO VIEW ALL
TRAINING CENTRES**

**OUR TRAINING
CENTRES**

CHORLEY BLACKBURN BRISTOL GATESHEAD LONDON MANCHESTER LEEDS
NOTTINGHAM SUNDERLAND TRAFFORD PARK WIGAN WIRRAL NORTHAMPTON



THINK SAFE | WORK SAFE | HOME SAFE

HENRY ORDERING PORTAL



WELCOME TO *Henry*

YOUR PERSONALISED ORDERING PORTAL

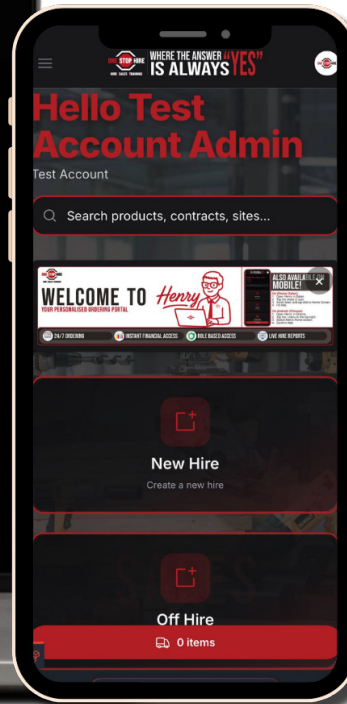


ORDER WITH HENRY

HIRING HAS NEVER BEEN EASIER!

We're excited to introduce the NEW One Stop Hire Henry Ordering Portal, designed to streamline equipment hire and account management like never before.

This all-in-one platform will provide seamless access to a full range of features. Launching soon, this app will enhance efficiency, improve transparency, and provide a smarter way to manage your hire needs.



ORDER DIRECTLY FROM SITE WITH THE MOBILE APP!



24/7 ORDERING



INSTANT FINANCIAL ACCESS



ROLE BASED ACCESS



LIVE HIRE REPORTS



RIGHT EQUIPMENT | RIGHT PLACE | RIGHT TIME

HENRY ORDERING PROCESS

AVAILABLE NOW!

IN THE OFFICE, ON SITE AND ON THE GO

TO SIGN UP, VISIT OUR WEBSITE [ONESTOPHIRE.COM/HENRY-WAITING-LIST](https://onestophire.com/henry-waiting-list)

STEP 1 - PROVIDE DETAILS

Start a New Hire

Order number* Site

Order contact* Delivery contact*

Start Date* Estimated End date

Delivery Time Slot* Actual End Date

Delivery / Collection Notes

Standard [terms and conditions](#) apply

STEP 2 - PICK YOUR KIT

Add 2-STROKE 12" CUT OFF SAW to hire

Commonly Hired With

- DUST SUPPRESSION BOTTLE
- 300MM DIAMOND BLADE - HIRE

You May Also Want to Buy

- DIAMOND CUTTING BLADE | BUILDING MATERIALS
- DIAMOND CUTTING BLADE | CONSTRUCTION MATERIALS & METAL
- DIAMOND CUTTING BLADE | CONCRETE & ASPHALT
- HEATING DUST SUPPRESSANT WATER TANK
- 2 STROKE OIL - SINGLE BOTTLE
- WORK GLOVES BLACK (LARGE)
- SAFETY GLASSES
- EAR DEFENDERS
- HELMET WHITE

STEP 3 - COMPLETE ORDER

2-STROKE 12" CUT OFF SAW x1 £81.07

DUST SUPPRESSION BOTTLE x1 £14.70

300MM DIAMOND BLADE - HIRE x1 £1.73

FOR PURCHASE

WORK GLOVES BLACK (LARGE) x1 £3.82

EAR DEFENDERS x1 £17.03

HELMET WHITE x1 £14.83

Total Hire (per week) £77.50

Total Sales £96.98

Estimated Total Hire £92.98

Transport £10.00

Estimated Total £138.67

STEP 4 - CONFIRM ORDER

For Hire

- 2-STROKE 12" CUT OFF SAW
- DUST SUPPRESSION BOTTLE
- 300MM DIAMOND BLADE - HIRE

For Sale

- WORK GLOVES BLACK (LARGE)
- EAR DEFENDERS
- HELMET WHITE

Summary

Total Hire (per week) £77.50

Total Sales £96.98

Estimated Total £92.98

Estimated Total £138.67

CONFIRMATION OF RECEIPT

Thanks! Your hire request has been received.

Our team will review and confirm your booking shortly. You'll receive an email when it's confirmed.

Reference: HI-000061

Order / PO: test

Account: TEST ACCOUNT [TESTACCOUNT]

Status: Pending

Fulfillment: Collection

Dates: Thu 10 Feb 2026 - Thu 26 Feb 2026

Estimated totals

Hire £92.98

Transport (estimate) £5.00

Estimated total £138.67

Items (per week)

No items.



RIGHT EQUIPMENT | RIGHT PLACE | RIGHT TIME

OUR VALUES

MISSION STATEMENT

To provide a tailored service which exceeds our clients expectations and to be a supplier where the answer is always “YES”.

COMPANY VALUES



People Matter

Engaging with and treating our employees, customers and supply chain partners respectfully.



Safety First

The safety and welfare of our colleagues, customers, suppliers, and the public is our number one priority.



Personalised Service

Ensuring each customer's unique needs are met with precision and care.



Environmental Awareness

Working towards Net Zero and investing in the future of our planet.



ESG - ENVIRONMENTAL



HVO Fuel

By 2027, we plan to switch a large part of our equipment & vehicle fleet to HVO fuel, which will significantly reduce our carbon emissions.



Electric & Hybrid Fleet

Currently, 25% of our fleet is made up of electric and hybrid vehicles, and we're working towards increasing this by 50% over the next 3 years.



Paper Usage Reduction

We've reduced paper usage by 70% in our offices by going digital, and we'll continue to cut down on paper where possible.



ISO Environmental Accreditation

We've obtained ISO 14001 accreditation to ensure we meet the highest standards for environmental management.



Waste & Energy Efficiency

We're actively working on reducing water waste and have switched to energy-efficient LED lighting in all our offices and depots.



Sustainable Supply Chain

We carefully select suppliers who share our sustainability values, ensuring our supply chain is as eco-friendly as possible.



Optimised Logistics

We strategically plan and optimise our transport routes to reduce fuel consumption and emissions, while using telematics to monitor and improve performance.



Green Equipment Labelling

We've introduced green labelling for our equipment in our product guide, making it easier for customers to choose environmentally friendly options.



NET ZERO BUSINESS ALIGNMENT

At One Stop Hire Limited, environmental stewardship is not just a compliance requirement, it's a core business value and a driver of innovation. We understand that the construction, plant, and tool hire industry plays a significant role in reducing the UK's carbon footprint, and we are committed to being at the forefront of that change.

We are fully aligned with the UK's Net Zero by 2050 target and have embedded clear, measurable actions across our operations to achieve it. These include reducing both direct and indirect emissions, adopting low-carbon technologies, and engaging our employees, customers, and suppliers in shared sustainability objectives.

Our environmental strategy is supported by robust systems and certifications, including ISO 14001 Environmental Management, ensuring that our approach is structured, measurable, and continually improving.

OUR ENVIRONMENTAL COMMITMENTS INCLUDE:



Continuous Performance Improvement – Systematic monitoring, annual target-setting, and adoption of pollution prevention measures.



Sustainable Sourcing and Operations – Prioritising ethically sourced materials, low-impact methods of working, and energy-efficient equipment.



Resource Efficiency – Reducing energy, water, and land use across depots and project sites.



Transport Emission Reductions – Transitioning to electric and hybrid vehicles and expanding the use of Hydrotreated Vegetable Oil (HVO) in our fleet.



Zero Waste Ambition – Segregating rags, paper, oil filters, and other recyclables at source, with the aim of diverting all general waste from landfill.



Employee Engagement – Providing environmental awareness training so our teams can make sustainable decisions in their daily work.

We measure our environmental performance using recognised greenhouse gas accounting methods across:

Scope 1: Owned and leased vehicle use (petrol/diesel), gas oil for generators and forklifts, LPG, and natural gas.



Scope 2: Imported and generated electricity, with a focus on renewable sourcing where available.



THINK SAFE | WORK SAFE | HOME SAFE

COMMUNITY ENGAGEMENT

We are committed to supporting local communities through a range of initiatives that improve lives and create opportunities for people. This includes attending career fairs, offering mock interviews for schools, and participating in employer networking events to foster local connections and understand community challenges. We proudly support OnSide Youth Zones, with 15 centres across the UK providing safe spaces for young people to grow and thrive.



Sustainability

We are committed to sustainable practices and continually invest in initiatives that promote environmental responsibility. We educate our customers on the benefits of using environmentally friendly equipment, helping them make more sustainable choices.



Wellbeing

We prioritise the health, wellbeing, and safety of our employees by offering comprehensive support and resources to help them thrive both at work and in their personal lives. This includes free wellbeing benefits, online training, a Management Development Programme, and observance of Mental Health Day. We also provide health and safety training across all categories to ensure that both our employees and customers work in safe environments. Additionally, we offer advice and organise employee competitions to foster a positive and supportive workplace.



Diversity & Inclusion

We offer Equality, Diversity, and Inclusion training and are a Disability Confident Committed employer, supporting staff with adjustments to ensure equal opportunities for all.

ESG - GOVERNANCE



Data Protection & Cyber Security

We have comprehensive IT security solutions in place to protect customer data and ensure online transactions are secure, along with our trusted Managed Service Provider providing support for all of our IT and cyber security solutions.



Policies

At One Stop Hire, we are committed to upholding the highest standards of corporate responsibility and governance. Our policies reflect our dedication to operating ethically, protecting our stakeholders, and complying with all relevant laws and industry regulations. From data protection to ethical sourcing, each policy is designed to promote transparency, accountability, and trust across every aspect of our business.



Anti-Corruption & Anti-Bribery Policies

We have strict anti-corruption and anti-bribery policies in place to ensure all business dealings are transparent, ethical, and compliant with legal standards.



Ethical Procurement

Our procurement practices are designed to ensure that we source goods and services responsibly, working with suppliers who share our commitment to sustainability, fairness, and ethical business conduct.



Regulatory Compliance

We comply with all relevant regulations set by the Hire Association Europe (HAE), ensuring that we meet industry standards for safety, quality, and operational excellence.

Our Managed Service Provider



HERE FOR MORE
THAN JUST IT



THINK SAFE | WORK SAFE | HOME SAFE

WHO WE SPONSOR



Team Mellor Racing - Owen Mellor

Team Mellor Racing competes in the fiercely competitive MotoGP circuits, with Owen Mellor at the helm. As a rising talent in British motorsport, Owen represents precision, performance, and relentless drive, values that mirror our own commitment to excellence. We're proud to support his journey on the track as he continues to make his mark in MotoGP.

Underdogs Boxing Gym

A dedicated community boxing gym focused on building strength, resilience, and discipline through sport. Underdogs Boxing Gym empowers young people of all abilities, creating a supportive environment where confidence and skill thrive, both in and out of the ring.

Stockton Town U16s

Part of the renowned Stockton Town Football Club, the U16s squad showcases exceptional young talent and determination. Competing across regional leagues, the team continues to develop future stars through teamwork, technical ability, and an unshakeable passion for football.

DLFC Emeralds Football Team

DLFC Emeralds are a dedicated and hardworking football team that play with passion, pride, and unity. Known for their competitive edge and strong team spirit, the Emeralds continue to represent their club with commitment and professionalism across every match.

Weedon FC

A well-established grassroots football club at the heart of its community, Weedon FC champions teamwork, sportsmanship, and inclusivity. The club provides opportunities for players of all abilities to grow, compete, and share a genuine love for the game.

Beacons FC U12

Beacons FC U12s are a talented young side showing real promise for the future. Focused on skill development, teamwork, and enjoyment of the sport, they represent the next generation of football talent with enthusiasm and determination.

We're proud to continue supporting grassroots sports and youth activities across the regions we serve.

Each year, we sponsor team kits, equipment, and academies to help young people access opportunities that promote fitness, teamwork, and lifelong skills. From football and rugby clubs to martial arts and gymnastics academies, our sponsorships not only make a difference to local communities but also strengthen our presence nationwide.



RIGHT EQUIPMENT | RIGHT PLACE | RIGHT TIME

MEET SHEQ

S.H.E.Q - Safety | Health | Environmental | Quality

At One Stop Hire, safety is at the core of everything we do, and we believe in creating a work environment where everyone feels protected and valued. That's why we've introduced SHEQ, our dedicated safety mascot, representing the four key pillars of our commitment: Safety, Health, Environmental, and Quality.

SHEQ serves as a reminder that these aren't just guidelines - they are the foundation of how we operate. Safety comes first to prevent accidents and protect lives. We focus on Health to promote well-being, ensuring a healthy workplace. Our dedication to the Environment means reducing our impact and preserving the world around us. Finally, maintaining the highest Quality in everything we do ensures that both our services and our approach meet industry-leading standards.

With SHEQ guiding our path, we're constantly striving to protect people, uphold standards, and safeguard the planet.



SAFETY | HEALTH | ENVIRONMENTAL | QUALITY



ACCREDITATIONS

STANDARDS ACROSS THE BUSINESS

To meet our customers, industry requirements and to ensure we operate and manage our business to the highest standards, we have built up a comprehensive portfolio of accreditations and association memberships.

We would be more than happy for you to audit any of our locations and visit our Head Office to view for yourself, how we manage compliance within.

We are delighted to have been awarded a Gold Membership of The 5% Club's 2023-2024 Employer Audit Scheme.

This award recognises our significant contribution to the continued development of all our Employees through "earn & learn" schemes such as Apprenticeships, Graduate Schemes and sponsored training for our employees.



Earn and Learn Recognition Scheme

VIEW ALL OUR CERTIFICATES



intertek



intertek



intertek



Health & Safety Policy

GDPR Data Retention Policy

Equality, Diversity & Inclusion Policy

Environmental Policy

Data Protection Policy

**CSR Ethical Sourcing, Modern Slavery & Human
Trafficking Policy**

Anti-Bribery Policy

Waste Disposal Policy

CLICK HERE TO VIEW ALL



WHERE THE ANSWER **“YES”**
IS ALWAYS **YES**